



go together

# REPAIR AND REPLACE FORM

Products failing due to normal wear and tear, abuse, accident, critters, or natural breakdown of materials over extended use and time can be repaired or replaced for a nominal fee.

US and Canada only. If you are outside of the US and Canada and have an issue with a Kurgo product, please contact Kurgo Customer Support directly at info@kurgo.com

Questions?  
Email: info@kurgo.com

## Step 1

Original Order# (if available) \_\_\_\_\_

Originally Purchased by - Name: \_\_\_\_\_

Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone: Day ( ) \_\_\_\_\_ - \_\_\_\_\_ Eve ( ) \_\_\_\_\_ - \_\_\_\_\_ Email: \_\_\_\_\_

## Step 2

In the form below please indicate the item(s) you need to repair or replace

Item #	Color	Size	Quantity	Name of Item	Unit Price	Total Price
00052	Black	M	1	Sample Item	10.00	10.00

### Repair and Replacement Fees

Total (+\$5.95) 15.95

\$3.00 plus \$5.95 Shipping: Leashes, Collars, Dog Bowls, Food Carriers

\$6.00 plus \$5.95 Shipping: Harnesses, Tethers, Zip Line, Door Guard, Bucket Seat Covers, Coats, Up & About Lifter

\$10.00 plus \$5.95 Shipping: Bench Seat Covers, Hammocks, Cargo Capes, Booster Seats, Carriers, Shoes, Life Vests, Back Packs, Beds, Backseat Barrier, Backseat Bridge

\$18.00 plus \$5.95 Shipping: Dog Ramp, Cargo Barrier

Note: If you do not see a category for your return or are unsure, please email info@kurgo.com. Toys are exempt from repair/replacement fees because, after all, toys are mostly for chewing!

## Step 3

Payment Method

Credit Card Info:  MasterCard  Visa  American Express

Card# \_\_\_\_\_ Expiration (mm/yy) \_\_\_\_\_

Billing Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

